

| D.1 Transparent ownership structure | | Y/ N | Reference/ Source document |
|-------------------------------------|--|------|--|
| D.1.1 | Does the information on shareholdings reveal the identity of beneficial owners, holding 5% shareholding or more? | Y | REF: 2018 GENERAL INFORMATION SHEET (page 6) --- Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click 2018 Corporate Governance → Refer to 2018 Annual General Meeting → click 2018 General Information Sheet to view REF |
| D.1.2 | Does the company disclose the direct and indirect (deemed) shareholdings of major and/or substantial shareholders? | Y | REF: 2018 GENERAL INFORMATION SHEET (page 6) --- Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click 2018 Corporate Governance → Refer to 2018 Annual General Meeting → click 2018 General Information Sheet to view REF |
| D.1.3 | Does the company disclose the direct and indirect (deemed) shareholdings of directors (commissioners)? | Y | REF: 2018 GENERAL INFORMATION SHEET (page 6) --- Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click 2018 Corporate Governance → Refer to 2018 Annual General Meeting → click 2018 General Information Sheet to view REF |

OECD Principle V: Disclosure and Transparency

(A) Disclosure should include, but not limited to, material information on:

(3) Major share ownership and voting rights, including group structures, intra-group relations, ownership data, and beneficial ownership.

ICGN 7.6 Disclosure of ownership

... the disclosure should include a description of the relationship of the company to other companies in the corporate group, data on major shareholders and any other information necessary for a proper understanding of the company's relationship with its public shareholders.

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| D.1.4 | Does the company disclose the direct and indirect (deemed) shareholdings of senior management? | | Y | <p>REF: 2018 GENERAL INFORMATION SHEET <i>(page 6)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click 2018 Corporate Governance → Refer to 2018 Annual General Meeting → click 2018 General Information Sheet to view REF</p> |
| D.1.5 | Does the company disclose details of the parent/holding company, subsidiaries, associates, joint ventures and special purpose enterprises/ vehicles (SPEs)/ (SPVs)? | | Y | <p>REF: 2018 GENERAL INFORMATION SHEET <i>(page 1 & 6)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click 2018 Corporate Governance → Refer to 2018 Annual General Meeting → click 2018 General Information Sheet to view REF</p> |

| D.2 Quality of Annual Report | | | | |
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| Does the company's annual report disclose the following items: | | | | |
| D.2.1 | Key risks | <p>"OECD Principle V (A):</p> <p>(1) The financial and operating results of the company;</p> <p>(2) Company objectives, including ethics, environment, and other public policy commitments;</p> <p>(3) Major share ownership and voting rights, including group structures, intra-group relations, ownership data, beneficial ownership;</p> <p>(4) Remuneration policy for members of the board and key executives, including their qualifications, the selection process, other company directorships and whether they are regarded as independent by the board;</p> <p>(6) Foreseeable risk factors, including risk management system;</p> <p>(7) Issues regarding employees and other stakeholders;</p> <p>(8) Governance structure and policies, in particular, the content of any corporate governance code or policy and the process by which it is implemented.</p> | Y | <p>REF:</p> <p>FINANCIAL STATEMENT 2018</p> <p><i>(Note. 5 Management of Capital, Insurance and Financial Risk)</i></p> <p>---</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Financial Statement to view REF</p> |
| D.2.2 | Corporate objectives | | Y | <p>REF:</p> <p>ANNUAL REPORT 2018</p> <p><i>(CORPORATE GOVERNANCE)</i></p> <p>---</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Annual Report 2018 to view REF</p> |
| D.2.3 | Financial performance indicators | | Y | <p>REF:</p> <p>FINANCIAL STATEMENT 2017</p> <p><i>(Notes to Financial Statements)</i></p> <p>---</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Financial Statement to view REF</p> |

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| D.2.4 | Non-financial performance indicators | OECD Principle V (E): | Y | REF: FINANCIAL STATEMENT 2018 <i>(Notes to Financial Statements)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Financial Statement to view REF |
| D.2.5 | Dividend policy | Channels for disseminating information should provide for equal, timely and cost-efficient access to relevant information by users. ICGN 2.4 Composition and structure of the board ICGN 2.4.1 Skills and experience ICGN 2.4.3 Independence ICGN 5.0 Remuneration ICGN 5.4 Transparency | Y | REF: ANNUAL REPORT 2018 <i>(SHAREHOLDER INFORMATION)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Annual Report 2018 to view REF |
| D.2.6 | Details of whistle-blowing policy | UK Corporate Governance Code (2010) A.1.2 - the number of meetings of the board and those committees and individual attendance by directors. CLSA-ACGA (2010) CG Watch 2010 - Appendix 2 (I) CG rules and practices (19) Disclose the exact remuneration of individual directors. | Y | REF: ANNUAL REPORT 2018 <i>(COMPANY POLICIES)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Annual Report 2018 to view REF |
| D.2.7 | Biographical details (at least age, qualifications, date of first appointment, relevant experience, and any other directorships of listed companies) of directors/commissioners | | Y | REF: ANNUAL REPORT 2018 <i>(BOARD OF DIRECTORS)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Annual Report 2018 to view REF |

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| D.2.8 | Training and/or continuing education programme attended by each director/commissioner | | N | <i>FOR 2019</i> |
| D.2.9 | Number of board of directors/commissioners meetings held during the year | | Y | REF: ANNUAL REPORT 2018 <i>(THE BOARD)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Annual Report 2018 to view REF |
| D.2.10 | Attendance details of each director/commissioner in respect of meetings held | | Y | REF: ANNUAL REPORT 2018 <i>(THE BOARD)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Annual Report 2018 to view REF |
| D.2.11 | Details of remuneration of each member of the board of directors/commissioners | | Y | REF: ANNUAL REPORT 2018 <i>(THE BOARD)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Annual Report 2018 to view REF |

Corporate Governance Confirmation Statement

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| <p>D.2.12</p> | <p>Does the Annual Report contain a statement confirming the company's full compliance with the code of corporate governance and where there is non-compliance, identify and explain reasons for each such issue?</p> | <p>OECD PRINCIPLE V (A) (8)</p> <p>UK CODE (JUNE 2010): Listing Rules 9.8.6 R (for UK incorporated companies) and 9.8.7 R (for overseas incorporated companies) state that in the case of a company that has a Premium listing of equity shares, the following items must be included in its Annual Report and accounts: a statement of how the listed company has applied the Main Principles set out in the UK CG Code, in a manner that would enable shareholders to evaluate how the principles have been applied; a statement as to whether the listed company has complied throughout the accounting period with all relevant provisions set out in the UK CG Code; or not complied throughout the accounting period with all relevant provisions set out in the UK CG Code, and if so, setting out: (i) those provisions, if any, it has not complied with; (ii) in the case of provisions whose requirements are of a continuing nature, the period within which, if any, it did not comply with some or all of those provisions; and (iii) the company's reasons for non-compliance.</p> <p>ASX CODE: Under ASX Listing Rule 4.10.3, companies are required to provide a statement in their Annual Report disclosing the extent to which they have followed the Recommendations in the reporting period. Where companies have not followed all the Recommendations, they must identify the Recommendations that have not been followed and give reasons for not following them. Annual Reporting does not diminish the company's obligation to provide disclosure under ASX Listing Rule 3.1.</p> | <p>Y</p> | <p>REF: ANNUAL REPORT 2018 <i>(CORPORATE GOVERNANCE)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Annual Report 2018 to view REF</p> |
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| D.3. Disclosure of related party transactions (RPT) | | | | |
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| D.3.1 | Does the company disclose its policy covering the review and approval of material/significant RPTs? | <p>OECD Principle V: Disclosure and Transparency (A) Disclosure should include, but not limited to, material information on: (5) Related party transactions</p> <p>ICGN 2.11.1 Related party transactions</p> | Y | <p>REF: 2017 RELATED PARTY TRANSACTIONS POLICY <i>(IX. RESPONSIBILITIES OF THE RPT COMMITTEE OF MAPFRE INSULAR, pages 9-10)</i> --- ADDITIONAL REF: ANNUAL REPORT 2018 <i>(Company Policies)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance <u>OR</u> Annual Report → click Corporate Policies <u>OR</u> Annual Report 2018 to view REF/ADDITIONAL REF</p> |
| D.3.2 | Does the company disclose the name of the related party and relationship for each material/significant RPT? | The company should disclose details of all material related party transactions in its Annual Report. | Y | <p>REF: FINANCIAL STATEMENT 2017 <i>(Note 31. Related Party Transaction)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Financial Statement to view REF</p> |

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| D.3.3 | Does the company disclose the nature and value for each material/significant RPT? | | Y | REF: FINANCIAL STATEMENT 2018 <i>(Note 31. Related Party Transaction)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Financial Statement to view REF |
| D.4 Directors and commissioners dealings in shares of the company | | | | |
| D.4.1 | Does the company disclose trading in the company's shares by insiders? | OECD Principle V (A): (3) Major share ownership and voting rights ICGN 3.5 Employee share dealing Companies should have clear rules regarding any trading by directors and employees in the company's own securities. ICGN 5.5 Share ownership Every company should have and disclose a policy concerning ownership of shares of the company by senior managers and executive directors with the objective of aligning the interests of these key executives with those of shareholders. | N/A | |

| D.5 External auditor and Auditor Report | | | | |
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| D.5.1 | Are audit fees disclosed? | <p>OECD Principle V (C): An annual audit should be conducted by an independent, competent and qualified, auditor in order to provide an external and objective assurance to the board and shareholders that the financial statements fairly represent the financial position and performance of the company in all material respects.</p> | Y | <p>REF: ANNUAL REPORT 2018 (CORPORATE GOVERNANCE) --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Annual Report 2018 to view REF</p> |
| <i>Where the same audit firm is engaged for both audit and non-audit services</i> | | | | |
| D.5.2 | Are the non-audit fees disclosed? | <p>OECD Principle V (D): External auditors should be accountable to the shareholders and owe a duty to the company to exercise due professional care in the conduct of the audit.</p> | Y | <p>REF: ANNUAL REPORT 2018 (CORPORATE GOVERNANCE) --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Annual Report 2018 to view REF</p> |
| D.5.3 | Does the non-audit fee exceed the audit fees? | <p>ICGN 6.5 Ethical standards (Audit) The auditors should observe high-quality auditing and ethical standards. To limit the possible risk of possible conflicts of interest, non-audit services and fees paid to auditors for non-audit services should be both approved in advance by the audit committee and disclosed in the Annual Report.</p> | N | <p>REF: ANNUAL REPORT 2018 (CORPORATE GOVERNANCE) --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Annual Report 2018 to view REF</p> |

| D.6 Medium of communications | | | | |
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| <i>Does the company use the following modes of communication?</i> | | | | |
| D.6.1 | Quarterly reporting | OECD Principle V (E): Channels for disseminating information should provide for equal, timely and cost-efficient access to relevant information by users. | N | |
| D.6.2 | Company website | ICGN 7.1 Transparent and open communication Every company should aspire to transparent and open communication about its aims, its challenges, its achievements and its failures. ICGN 7.2 Timely disclosure Companies should disclose relevant and material information concerning themselves on a timely basis, in particular meeting market guidelines where they exist, so as to allow investors to make informed decisions about the acquisition, ownership obligations and rights, and sales of shares. | Y | www.mapfre.com.ph |
| D.6.3 | Analyst's briefing | | N/A | |
| D.6.4 | Media briefings /press conferences | | Y | www.facebook.com/mapfreinsurance www.linkedin.com/company/mapfre |

| D.7 | | Timely filing/release of annual/financial reports | |
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| D.7.1 | Are the audited annual financial report / statement released within 120 days from the financial year end? | | <p>REF: FINANCIAL STATEMENT 2018 <i>(Released: APRIL 11, 2019)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Financial Statement to view REF</p> |
| D.7.2 | Is the annual report released within 120 days from the financial year end? | <p>OECD Principle V (C)</p> <p>OECD Principle V (E) OECD Principle V-(A).</p> <p>ICGN 7.2 Timely disclosure</p> <p>ICGN 7.3 Affirmation of financial statements The board of directors and the corporate officers of the company should affirm at least annually the accuracy of the company's financial statements or financial accounts.</p> | <p>REF: ANNUAL REPORT 2018 <i>(Published APRIL 26, 2018)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Annual Report 2018 to view REF</p> |
| D.7.3 | Is the true and fairness/fair representation of the annual financial statement/reports affirmed by the board of directors/commissioners and/or the relevant officers of the company? | | <p>REF: 2018 STATEMENT OF MANAGEMENT RESPONSIBILITY FOR FINANCIAL STATEMENT <i>(Signed: MARCH 25, 2018)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Financial Statement to view REF</p> |

| D.8 Company website | | Does the company have a website disclosing up-to-date information on the following: | | |
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| D.8.1 | Business operations | OECD Principle V (A) | Y | REF: ANNUAL REPORT 2018 (Published APRIL 26, 2018) --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Annual Report 2018 to view REF |
| D.8.2 | Financial statements/reports (current and prior years) | OECD Principle V (E) ICGN 7.1 Transparent and open communication ICGN 7.2 Timely disclosure | Y | REF: FINANCIAL STATEMENT 2018 (Released: APRIL 11, 2019) --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Financial Statement to view REF |
| D.8.3 | Materials provided in briefings to analysts and media | | Y | www.facebook.com/mapfreinsurance www.linkedin.com/company/mapfre |

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| D.8.4 | Shareholding structure | | Y | <p>REF: 2018 GENERAL INFORMATION SHEET <i>(page 3 & 6)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click 2018 Corporate Governance → Refer to 2018 Annual General Meeting → click 2018 General Information Sheet to view REF</p> |
| D.8.5 | Group corporate structure | | Y | <p>REF: 2018 GENERAL INFORMATION SHEET <i>(page 10)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click 2017 Corporate Governance → Refer to 2017 Annual General Meeting → click 2017 General Information Sheet to view REF</p> |
| D.8.6 | Downloadable annual report | | Y | <p>REF: ANNUAL REPORT 2018 <i>(Published APRIL 26, 2018)</i> --- Note: Go to www.mapfre.com.ph click About Us → click Annual Report → click Annual Report 2018 to view REF</p> |

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| D.8.7 | Notice of AGM and/or EGM | | Y | <p>REF: 2018 STOCKHOLDERS MEETING NOTICE OF AGM (Issued: FEBRUARY 6, 2018) --- Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click 2018 Corporate Governance to view REF</p> |
| D.8.8 | Minutes of AGM and/or EGM | | Y | <p>REF: 2018 MINUTES OF AGM (Issued: MARCH 20, 2017) --- Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click 2018 Corporate Governance to view REF</p> |
| D.8.9 | Company's constitution (company's by-laws, memorandum and articles of association) | | Y | <p>REF: 2016 AMENDED BY-LAWS --- ADDITIONAL REF: 2007 AMENDED ARTICLES OF INCORPORATION --- Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Articles of Incorporation and By-Laws to view REF / ADDITIONAL REF</p> |

| D.9 Investor relations | | | | |
|-------------------------------|--|--|------------|--|
| D.9.1 | Does the company disclose the contact details (e.g. telephone, fax, and email) of the officer / office responsible for investor relations? | ICGN 7.1 Transparent and open communication | N/A | |