

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.Responsibilities of the Board			Y/ N	Reference/ Source document
E.1 Board Duties and Responsibilities			Y/ N	Reference/ Source document
Clearly defined board responsibilities and corporate governance policy				
E.1.1	Does the company disclose its corporate governance policy / board charter?	<p>OECD PRINCIPLE VI: The Responsibilities of the Board</p> <p>(D) The board should fulfil certain key functions, including:</p> <ol style="list-style-type: none"> 1. Reviewing and guiding corporate strategy, major plans of action, risk policy, annual budgets and business plans; setting performance objectives; monitoring implementation and corporate performance; and overseeing major capital expenditures, acquisitions and divestitures. 2. Monitoring the effectiveness of the company’s governance practices and making changes as needed. 3. Selecting, compensating, monitoring and, when necessary, replacing key executives and overseeing succession planning. 4. Aligning key executive and board remuneration with the longer term interests of the company and its shareholders. 5. Ensuring a formal and transparent board nomination and election process. 6. Monitoring and managing potential conflicts of interest of management, board members and shareholders, including misuse of corporate assets and abuse in related party transactions. 7. Ensuring the integrity of the corporation’s accounting and financial reporting systems, including the independent audit, and that appropriate systems of control are in place, in particular, systems for risk management, financial and operational control, and compliance with the law and relevant standards. 8. Overseeing the process of disclosure and communications. 	Y	<p>2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
E.1.2	Are the types of decisions board of directors/commissioners' requiring approval disclosed ?		Y	<p>2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.1.3	Are the roles and responsibilities of the board of directors/commissioners clearly stated ?	OECD PRINCIPLE VI (D)	Y	2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE (Article 2, Section 2 : Governance, Responsibilities, Duties and Functions of the Board page 14) Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF
Corporate Vision/Mission				
E.1.4	Does the company have a vision and mission statement?	OECD PRINCIPLE 6 (P58)	Y	ANNUAL REPORT 2019 VISION, MISSION AND CORPORATE VALUES Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
E.1.5	Has the board review the vision and mission/strategy in the last financial year?	ICGN:3.2 Integrity	Y	ANNUAL REPORT 2019 VISION, MISSION AND CORPORATE VALUES Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
E.1.6	Does the board of directors monitor/oversee the implementation of the corporate strategy?	ICGN:3.2 Integrity The board is responsible for overseeing the implementation and maintenance of a culture of integrity. The board should encourage a culture of integrity permeating all aspects of the co., and secure that its vision, mission and objectives are ethically sound.	Y	ANNUAL REPORT 2019 CORPORATE GOVERNANCE Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
E.2 Board structure				
Code of Ethics or Conduct				
E.2.1	Are the details of the code of ethics or conduct disclosed?	OECD PRINCIPLE VI (C) The board should apply high ethical standards. It should take into account the interests of stakeholders. The board has a key role in setting the ethical tone of a company, not	Y	2018 CODE OF ETHICS Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.2.2	Does the company disclose that all directors/ commissioners, senior management and employees are required to comply with the code?	only by its own actions, but also in appointing and overseeing key executives and consequently the management in general. High ethical standards are in the long term interests of the company as a means to make it credible and trustworthy, not only in day-to-day operations but also with respect to longer term commitments. To make the objectives of the board clear and operational, many companies have found it useful to develop company codes of conduct based on, inter alia, professional standards and sometimes broader codes of behaviour. The latter might include a voluntary commitment by the company (including its subsidiaries) to comply with the OECD Guidelines for Multinational Enterprises which reflect all four principles contained in the ILO Declaration on Fundamental Labour Rights.	Y	2018 CODE OF ETHICS Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF
E.2.3	Does the company disclose how it implements and monitors compliance with the code of ethics or conduct?	only by its own actions, but also in appointing and overseeing key executives and consequently the management in general. High ethical standards are in the long term interests of the company as a means to make it credible and trustworthy, not only in day-to-day operations but also with respect to longer term commitments. To make the objectives of the board clear and operational, many companies have found it useful to develop company codes of conduct based on, inter alia, professional standards and sometimes broader codes of behaviour. The latter might include a voluntary commitment by the company (including its subsidiaries) to comply with the OECD Guidelines for Multinational Enterprises which reflect all four principles contained in the ILO Declaration on Fundamental Labour Rights.	Y	2018 CODE OF ETHICS Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF
Board Structure & Composition				
E.2.4	Do independent directors/commissioners make up at least 50% of the board of directors/commissioners?	OECD PRINCIPLE VI (E) In order to exercise its duties of monitoring managerial performance, preventing conflicts of interest and balancing competing demands on the corporation, it is essential that the board is able to exercise objective judgement. In the first instance this will mean independence and objectivity with respect to management with important implications for the composition and structure of the board. Board independence in these circumstances usually requires that a sufficient number of board members will need to be independent of management. The ASX Code recommends at least a majority of independent directors, while the UK Code recommends at least half of the board, excluding the Chairman, be independent directors. The minimum of three independent directors is to ensure that companies with small boards have enough independent directors (note that stock exchange rules often require at least two independent directors).	N	2 out of 8 of the Board of Directors is composed of non-executive and independent directors

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.2.5	Are the independent directors/commissioners independent of management and major/ substantial shareholders?	<p>OECD PRINCIPLE VI (E)</p> <p>In order to exercise its duties of monitoring managerial performance, preventing conflicts of interest and balancing competing demands on the corporation, it is essential that the board is able to exercise objective judgement. In the first instance this will mean independence and objectivity with respect to management with important implications for the composition and structure of the board. Board independence in these circumstances usually requires that a sufficient number of board members will need to be independent of management.</p> <p>The variety of board structures, ownership patterns and practices in different countries will thus require different approaches to the issue of board objectivity. In many instances objectivity requires that a sufficient number of board members not be employed by the company or its affiliates and not be closely related to the company or its management through significant economic, family or other ties. This does not prevent shareholders from being board members. In others, independence from controlling shareholders or another controlling body will need to be emphasised, in particular if the ex-ante rights of minority shareholders are weak and opportunities to obtain redress are limited. This has led to both codes, and the law in some jurisdictions, to call for some board members to be independent of dominant shareholders, independence extending to not being their representative or having close business ties with them.</p>	Y	<p>2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
E.2.6	Does the company have a term limit of nine years or less for its independent directors/commissioners?	<p>UK CODE (JUNE 2010):</p> <p>Non-executive directors should be appointed for specified terms subject to reelection and to statutory provisions relating to the removal of a director.</p> <p>Any term beyond six years for a non-executive director should be subject to particularly rigorous review, and should take into account the need for progressive refreshing of the board and to succession for appointments to the board and to senior management, so as to maintain an appropriate balance of skills and experience within the company and on the board.</p>	Y	<p>2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
E.2.7	Has the company set a limit of five board seats that an individual independent/non-executive director/ commissioner may hold simultaneously?		Y	<p>2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.2.8	Does the company have any independent directors/commissioners who serve on a total of more than five boards of publicly-listed companies?	OECD PRINCIPLE VI (E) (3) Board members should be able to commit themselves effectively to their responsibilities. Service on too many boards can interfere with the performance of board members. Companies may wish to consider whether multiple board memberships by the same person are compatible with effective board performance and disclose the information to shareholders.	N	2019 ANNUAL REPORT (BOARD OF DIRECTORS) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
E.2.9	Does the company have any executive directors who serve on more than two boards of listed companies outside of the group?		N	2019 ANNUAL REPORT (BOARD OF DIRECTORS) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
Nominating Committee				
E.2.10	Does the company have a Nominating Committee (NC)?	OECD PRINCIPLE II (C) (3) Effective shareholder participation in key corporate governance decisions, such as the nomination and election of board members, should be facilitated. Shareholders should be able to make their views known on the remuneration policy for board members and key executives. The equity component of compensation schemes for board members and employees should be subject to shareholder approval.	Y	2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF
E.2.11	Does the Nominating Committee comprise of a majority of independent directors/commissioners?		Y	2019 ANNUAL REPORT (BOARD OF DIRECTORS) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
E.2.12	Is the chairman of the Nominating Committee an independent director/commissioner?	This item is in most codes of corporate governance.	Y	2019 ANNUAL REPORT (BOARD OF DIRECTORS) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.2.13	Does the company disclose the terms of reference/ governance structure/charter of the Nominating Committee?	OECD PRINCIPLE VI (E) (2) When committees of the board are established, their mandate, composition and working procedures should be well defined and disclosed by the board.	Y	2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF
E.2.14	Did the Nominating Committee meet at least twice during the year?	While the use of committees may improve the work of the board they may also raise questions about the collective responsibility of the board and of individual board members. In order to evaluate the merits of board committees it is therefore important that the market receives a full and clear picture of their purpose, duties and composition. Such information is particularly important in an increasing number of jurisdictions where boards are establishing independent Audit Committees with powers to oversee the relationship with the external auditor and to act in many cases independently. Other such committees include those dealing with nomination and compensation. The accountability of the rest of the board and the board as a whole should be clear. Disclosure should not extend to committees set up to deal with, for example, confidential commercial transactions.	Y	2019 ATTENDANCE SHEET (BOARD OF DIRECTORS) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
E.2.15	Is the attendance of members at Nominating Committee meetings disclosed?	Given the responsibilities of the NC spelt out in codes of corporate governance, the NC is unlikely to be fulfilling these responsibilities effectively if it is only meeting once a year. Globally, the NC of large companies would meet several times a year.	Y	2019 ATTENDANCE SHEET (BOARD OF DIRECTORS) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
Remuneration Committee/ Compensation Committee				
E.2.16	Does the company have a Remuneration Committee?		Y	2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF
E.2.17	Does the Remuneration Committee comprise of a majority of independent directors/commissioners?	OECD PRINCIPLE VI (D) (4) Aligning key executive and board remuneration with the longer term interests of the company and its shareholders. It is considered good practice in an increasing number of countries that remuneration policy and employment contracts for board members and key executives be handled by a special committee of the board comprising either wholly or a majority of independent directors. There are also calls for a Remuneration Committee that excludes executives	Y	2019 ANNUAL REPORT (BOARD OF DIRECTORS) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.2.18	Is the chairman of the Remuneration Committee an independent director/commissioner?	that serve on each others' Remuneration Committees, which could lead to conflicts of interest.	Y	2019 ANNUAL REPORT (BOARD OF DIRECTORS) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
E.2.19	Does the company disclose the terms of reference/ governance structure/ charter of the Remuneration Committee?	OECD PRINCIPLE VI (E) (2) When committees of the board are established, their mandate, composition and working procedures should be well defined and disclosed by the board. While the use of committees may improve the work of the board they may also raise questions about the collective responsibility of the board and of individual board members. In order to evaluate the merits of board committees it is therefore important that the market receives a full and clear picture of their purpose, duties and composition. Such information is particularly important in an increasing number of jurisdictions where boards are establishing independent Audit Committees with powers to oversee the relationship with the external auditor and to act in many cases independently. Other such committees include those dealing with nomination and compensation. The accountability of the rest of the board and the board as a whole should be clear. Disclosure should not extend to committees set up to deal with, for example, confidential commercial transactions	Y	2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF
E.2.20	Did the Remuneration Committee meet at least twice during the year?	Given the responsibilities of the Remuneration Committee (RC) which are spelt out in codes of corporate governance, the RC is unlikely to be fulfilling these responsibilities effectively if it only meets once a year. Globally, the RC of large companies would meet several times a year.	Y	2019 ATTENDANCE SHEET (BOARD OF DIRECTORS) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
E.2.21	Is the attendance of members at Remuneration Committee meetings disclosed?	Given the responsibilities of the Remuneration Committee (RC) which are spelt out in codes of corporate governance, the RC is unlikely to be fulfilling these responsibilities effectively if it only meets once a year. Globally, the RC of large companies would meet several times a year.	Y	2019 ATTENDANCE SHEET (BOARD OF DIRECTORS) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
Audit Committee				
E.2.22	Does the company have an Audit Committee?	OECD PRINCIPLE VI (E) (1) Boards should consider assigning a sufficient number of non-executive board members capable of exercising independent judgement to tasks where there is a potential for conflict of interest. Examples of such key responsibilities are ensuring the integrity of financial and non-financial reporting, the review of related party transactions, nomination of board members and key executives, and board remuneration.	Y	2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.2.23	Does the Audit Committee comprise entirely of non-executive directors/commissioners with a majority of independent directors/commissioners?	OECD PRINCIPLE VI (E) (2) When committees of the board are established, their mandate, composition and working procedures should be well defined and disclosed by the board.	Y	2019 ATTENDANCE SHEET (BOARD OF DIRECTORS) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
E.2.24	Is the chairman of the Audit Committee an independent director/commissioner?	While the use of committees may improve the work of the board they may also raise questions about the collective responsibility of the board and of individual board members. In order to evaluate the merits of board committees it is therefore important that the market receives a full and clear picture of their purpose, duties and composition. Such information is particularly important in the increasing number of jurisdictions where boards are establishing independent Audit Committees with powers to oversee the relationship with the external auditor and to act in many cases independently. Other such committees include those dealing with nomination and compensation. The accountability of the rest of the board and the board as a whole should be clear. Disclosure should not extend to committees set up to deal with, for example, confidential commercial transactions.	Y	2019 ANNUAL REPORT (BOARD OF DIRECTORS) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
E.2.25	Does the company disclose the terms of reference/governance structure/charter of the Audit Committee?		Y	2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF
E.2.26	Does the Annual Report disclose the profile or qualifications of the Audit Committee members?	Most codes specify the need for accounting/finance expertise or experience.	Y	2019 ANNUAL REPORT (BOARD OF DIRECTORS) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
E.2.27	Does at least one of the independent directors/commissioners of the committee have accounting expertise (accounting qualification or experience)?		Y	2019 ANNUAL REPORT (BOARD OF DIRECTORS) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.2.28	Did the Audit Committee meet at least four times during the year?	<p>UK CODE (JUNE 2010) C.3.1. The board should satisfy itself that at least one member of the Audit Committee has recent and relevant financial experience. As many of the key responsibilities of the Audit Committee are accounting-related, such as oversight of financial reporting and audits, it is important to have someone specifically with accounting expertise, not just general financial expertise.</p>	Y	<p>2019 ANNUAL REPORT (BOARD OF DIRECTORS)</p> <p>Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF</p>
E.2.29	Is the attendance of members at Audit Committee meetings disclosed?		Y	<p>2019 ATTENDANCE SHEET (BOARD OF DIRECTORS)</p> <p>Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF</p>
E.2.30	Does the Audit Committee have primary responsibility for recommendation on the appointment, and removal of the external auditor?	<p>UK CODE (JUNE 2010) C.3.6 The Audit Committee should have primary responsibility for making a recommendation on the appointment, reappointment and removal of the external auditor. If the board does not accept the Audit Committee’s recommendation, it should include in the Annual Report, and in any papers recommending appointment or re-appointment, a statement from the Audit Committee explaining the recommendation and should set out reasons why the board has taken a different position.</p>	Y	<p>2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
E.3 Board Processes				
Board meetings and attendance				
E.3.1	Are the board of directors meeting scheduled before the start of financial year?	Scheduling board meetings before or at the beginning of the year would allow directors to plan ahead to attend such meetings, thereby helping to maximise participation, especially as non-executive directors often have other commitments. Additional ad hoc meetings can always be scheduled if and when necessary. It is common practice for boards in developed markets to schedule meetings in this way.	Y	<p>The board of directors meetings are scheduled at the beginning of the year.</p> <p>2019 PROPOSED SCHEDULE OF MEETINGS</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.3.2	Does the board of directors/commissioners meet at least six times during the year?	<p>WORLD BANK PRINCIPLE 6 (VI.I.24) Does the board meet at least six times per year?</p> <p>INDO SCORECARD E.10. How many meetings were held in the past year? If the board met more than six times, the firm earns a 'Y' score. If four to six meetings, the firm was scored as 'fair', while less than four times was scored as 'N'</p>	Y	<p>2019 PROPOSED SCHEDULE OF MEETINGS</p> <p>Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF</p>
E.3.3	Has each of the directors/commissioners attended at least 75% of all the board meetings held during the year?	<p>OECD PRINCIPLE VI (E) (3) Board members should be able to commit themselves effectively to their responsibilities. Specific limitations may be less important than ensuring that members of the board enjoy legitimacy and confidence in the eyes of shareholders. Achieving legitimacy would also be facilitated by the publication of attendance records for individual board members (e.g. whether they have missed a significant number of meetings) and any other work undertaken on behalf of the board and the associated remuneration.</p>	Y	<p>2019 ATTENDANCE SHEET (BOARD OF DIRECTORS)</p> <p>Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF</p>
E.3.4	Does the company require a minimum quorum of at least 2/3 for board decisions?	<p>WORLD BANK PRINCIPLE 6 (VI.I.28) Is there a minimum quorum of at least 2/3 for board decisions to be valid?</p>	N	
E.3.5	Did the non-executive directors/commissioners of the company meet separately at least once during the year without any executives present?	<p>WORLD BANK PRINCIPLE 6 (VI.E.1.6) Does the corporate governance framework requires or encourages boards to conduct executive sessions?</p>	N	

Access to information

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.3.6	Are board papers for board of directors/commissioners meetings provided to the board at least five business days in advance of the board meeting?	<p>OECD PRINCIPLE VI (F) In order to fulfil their responsibilities, board members should have access to accurate, relevant and timely information.</p> <p>Board members require relevant information on a timely basis in order to support their decision-making. Non- executive board members do not typically have the same access to information as key managers within the company. The contributions of non-executive board members to the company can be enhanced by providing access to certain key managers within the company such as, for example, the company secretary and the internal auditor, and recourse to independent external advice at the expense of the company. In order to fulfil their responsibilities, board members should ensure that they obtain accurate, relevant and timely information.</p> <p>WORLD BANK PRINCIPLE 6 (VI.F.2) Does such information need to be provided to the board at least five business days in advance of the board meeting?</p>	Y	<p>Yes, Board materials were released more than five days before the meeting.</p> <p>Please see attached Notice, wherein the Board are notified that their Materials will be released seven (7) days before the meeting.</p> <p>2019 STOCKHOLDERS MEETING NOTICE OF AGM</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF</p>
E.3.7	Does the company secretary play a significant role in supporting the board in discharging its responsibilities?	<p>OECD PRINCIPLE VI (F) ICSA Guidance on the Corporate Governance Role of the Company Secretary</p>	Y	<p>2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
E.3.8	Is the company secretary trained in legal, accountancy or company secretarial practices?	<p>WORLD BANK PRINCIPLE 6 (VI.D.2.12) Do company boards have a professional and qualified company secretary?</p>	Y	<p>CORPORATE SECRETARY ATTY. JONAS-KARL V. PEREZ, Partner Picazo Buyco Tan Fider & Santos Law Firm</p>
Board Appointments and Re-Election				

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.3.9	Does the company disclose the criteria used in selecting new directors/commissioners?	<p>OECD PRINCIPLE II (C) (3) To further improve the selection process, the Principles also call for full disclosure of the experience and background of candidates for the board and the nomination process, which will allow an informed assessment of the abilities and suitability of each candidate.</p> <p>OECD Principle VI (D) (5) Ensuring a formal and transparent board nomination and election process. These Principles promote an active role for shareholders in the nomination and election of board members. The board has an essential role to play in ensuring that this and other aspects of the nominations and election process are respected. First, while actual procedures for nomination may differ among countries, the board or a nomination committee has a special responsibility to make sure that established procedures are transparent and respected. Second, the board has a key role in identifying potential members for the board with the appropriate knowledge, competencies and expertise to complement the existing skills of the board and thereby improve its value-adding potential for the company. In several countries there are calls for an open search process extending to a broad range of people.</p>	Y	<p>2015 DIRECTORS SELECTION POLICY</p> <p>ADDITIONAL REF: 2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
E.3.10	Does the company disclose the process followed in appointing new directors/commissioners?	<p>ICGN: 2.9.1 Election of directors: Directors should be conscious of their accountability to shareholders, and many jurisdictions have mechanisms to ensure that this is in place on an ongoing basis. There are some markets however where such accountability is less apparent and in these each director should stand for election on an annual basis. Elsewhere directors should stand for election at least once every three years, though they should face evaluation more frequently.</p> <p>WORLD BANK PRINCIPLE 6 (VI.I.18) Can the re-election of board members be staggered over time? (Staggered boards are those where only a part of the board is re-elected at each election, e.g. only 1/3 of directors are re-elected every year.)</p>	Y	<p>2015 DIRECTORS SELECTION POLICY</p> <p>ADDITIONAL REF: 2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
E.3.11	Are all the directors/commissioners	<p>ICGN: 2.9.1 Election of directors: Directors should be conscious of their accountability to shareholders, and many jurisdictions have mechanisms to ensure that this is in place on an ongoing basis. There are some markets however where such accountability is less apparent and in these each director should stand for election on an annual basis. Elsewhere directors should stand for election at least once every three years, though they should face evaluation more frequently.</p> <p>WORLD BANK PRINCIPLE 6 (VI.I.18) Can the re-election of board members be staggered over time? (Staggered boards are those where only a part of the board is re-elected at each election, e.g. only 1/3 of directors are re-elected every year.)</p>	Y	<p>2015 DIRECTORS SELECTION POLICY</p> <p>ADDITIONAL REF: 2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
Remuneration Matters				

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.3.12	Does the company disclose its remuneration (fees, allowances, benefit- in-kind and other emoluments) policy/practices (i.e. the use of short term and long term incentives and performance measures) for its executive directors and CEO?	<p>OECD PRINCIPLE VI (D) (4) Aligning key executive and board remuneration with the longer term interests of the company and its shareholders.</p> <p>In an increasing number of countries it is regarded as good practice for boards to develop and disclose a remuneration policy statement covering board members and key executives. Such policy statements specify the relationship between remuneration and performance, and include measurable standards that emphasise the longer run interests of the company over short term considerations. Policy statements generally tend to set conditions for payments to board members for extra-board activities, such as consulting. They also often specify terms to be observed by board members and key executives about holding and trading the stock of the company, and the procedures to be followed in granting and re-pricing of options. In some countries, policy also covers the payments to be made when terminating the contract of an executive.</p>	Y	<p>2015 DIRECTORS SELECTION POLICY</p> <p>ADDITIONAL REF: 2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
E.3.13	Is there disclosure of the fee structure for non-executive directors/commissioners?	<p>UK CODE (JUNE 2010) D.1.3 Levels of remuneration for non-executive directors should reflect the time commitment and responsibilities of the role.</p> <p>Disclosure of fee structure for non-executive directors allows shareholders to assess if these directors are remunerated in an appropriate manner, for example, whether they are paid for taking on additional responsibilities and contributions, such as chairing committees.</p>	Y	<p>2016 COMPENSATION POLICY 4. COMPENSATION OF NON-EXECUTIVE MEMBERS OF THE GOVERNANCE BODIES page 4</p> <p>Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF</p>
E.3.14	Do the shareholders or the Board of Directors approve the remuneration of the executive directors and/or the senior executives?	<p>OECD PRINCIPLE VI. (D.4) The Board should fulfil certain key functions including aligning key executive and board remuneration with the longer term interests of the company and its shareholders.</p> <p>ICGN 2.3 (D) and (E) D. Selecting, remunerating, monitoring and where necessary replacing key executives and overseeing succession planning. E. Aligning key executives and Board remuneration with the longer term interest of the company and its shareholders.</p>	Y	<p>2016 COMPENSATION POLICY 4. COMPENSATION OF NON-EXECUTIVE MEMBERS OF THE GOVERNANCE BODIES page 4</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.3.15	Do independent non-executive directors/commissioners receive options, performance shares or bonuses?	<p>UK CODE (JUNE 2010) (D.1.3) Levels of remuneration for non-executive directors should reflect the time commitment and responsibilities of the role. Remuneration for non-executive directors should not include share options or other performance-related elements. If, by exception, options are granted, shareholder approval should be sought in advance and any shares acquired by exercise of the options should be held until at least one year after the non- executive director leaves the board. Holding of share options could be relevant to the determination of a non-executive director's independence (as set out in provision B.1.1).</p> <p>ASX CODE Box 8.2: Guidelines for non-executive director remuneration Companies may find it useful to consider the following when considering non-executive director remuneration:</p> <ol style="list-style-type: none"> 1. Non-executive directors should normally be remunerated by way of fees, in the form of cash, noncash benefits, superannuation contributions or salary sacrifice into equity; they should not normally participate in schemes designed for the remuneration of executives. 2. Non-executive directors should not receive options or bonus payments. 3. Non-executive directors should not be provided with retirement benefits other than superannuation. 	Y	<p>2016 COMPENSATION POLICY 4. COMPENSATION OF NON-EXECUTIVE MEMBERS OF THE GOVERNANCE BODIES page 4</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
Internal Audit				
E.3.16	Does the company have a separate internal audit function?	<p>OECD PRINCIPLE VI (D) (7) Ensuring the integrity of the corporation's accounting and financial reporting systems, including the independent audit, and that appropriate systems of control are in place, in particular, systems for risk management, financial and operational control, and compliance with the law and relevant standards.</p>	Y	<p>2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.3.17	Is the head of internal audit identified or, if outsourced, is the name of the external firm disclosed?	<p>Ensuring the integrity of the essential reporting and monitoring systems will require the board to set and enforce clear lines of responsibility and accountability throughout the organisation. The board will also need to ensure that there is appropriate oversight by senior management. One way of doing this is through an internal audit system directly reporting to the board.</p> <p>Companies often disclose that they have an internal audit but, in practice, it is not uncommon for it to exist more in form than in substance. For example, the in-house internal audit may be assigned to someone with other operational responsibilities. As internal audit is unregulated, unlike external audit, there are firms providing outsourced internal audit services which are not properly qualified to do so. Making the identity of the head of internal audit or the external service provider</p>	Y	<p>2019 ANNUAL REPORT (OFFICERS) Ms. Jennylou D. Janda, CPA Assistant Vice President</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF</p>
E.3.18	Does the appointment and removal of the internal auditor require the approval of the Audit Committee?	<p>OECD PRINCIPLE VI (D) (7) In some jurisdictions it is considered good practice for the internal auditors to report to an independent Audit Committee of the board or an equivalent body which is also responsible for managing the relationship with the external auditor, thereby allowing a coordinated response by the board.</p> <p>WORLDBANK PRINCIPLE 6 (VI.D.7.9) Does the internal auditors have direct and unfettered access to the board of directors and its independent Audit Committee?</p> <p>ASX Principles on CG “...companies should consider a second reporting line from the internal audit function to the board or relevant committee.” Under the ASX Principles it is also recommended that the Audit Committee have access to</p> <p>internal audit without the presence of management, and that “the audit committee should recommend to the board the appointment and dismissal of a chief internal audit executive.”</p>	Y	<p>2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
Risk Oversight				
E.3.19	Does the company disclose the internal control procedures/risk management systems it has in place?	<p>OECD PRINCIPLE 6 (VI) (D) (7) Ensuring the integrity of the corporation’s accounting and financial reporting systems, including the independent audit, and that appropriate systems of control are in place, in particular, systems for risk management, financial and operational control, and compliance with the law and relevant standards.</p>	Y	<p>2017 RISK MANAGEMENT POLICY OF THE MAPFRE GROUP</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.3.20	Does the Annual Report disclose that the board of directors/commissioners has conducted a review of the company's material controls (including operational, financial and compliance controls) and risk management systems?	UK CODE (JUNE 2010) C.2.1 The board should, at least annually, conduct a review of the effectiveness of the company's risk management and internal control systems and should report to shareholders that they have done so. The review should cover all material controls, including financial, operational and compliance controls.	Y	2019 ANNUAL REPORT (CORPORATE GOVERNANCE) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
E.3.21	Does the company disclose how key risks are managed?	OECD PRINCIPLE V (A) (6) Foreseeable risk factors. Disclosure of risk is most effective when it is tailored to the particular industry in question. Disclosure about the system for monitoring and managing risk is increasingly regarded as good practice.	Y	2017 RISK MANAGEMENT POLICY OF THE MAPFRE GROUP Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF
E.3.22	Does the annual report contain a statement from the Board of Directors or Audit Committee commenting on the adequacy of the company's internal control/risk management system? Committee commenting on the		Y	2019 ANNUAL REPORT (CORPORATE GOVERNANCE) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF
E.4 People on the Board				
Board Chairman				
E.4.1	Do different persons assume the roles of chairman and CEO?	OECD PRINCIPLE VI (E) The board should be able to exercise objective independent judgement on corporate affairs. In a number of countries with single tier board systems, the objectivity of the board and its independence from management may be strengthened by the separation of the role of chief executive and chairman, or, if these roles are combined, by designating a lead non-executive director to convene or chair sessions of the outside directors. Separation of the two posts may be regarded as good practice, as it can	Y	2019 ANNUAL REPORT (CORPORATE GOVERNANCE) Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.4.2	Is the chairman an independent director/commissioner?	<p>help to achieve an appropriate balance of power, increase accountability and improve the board’s capacity for decision making independent of management.</p> <p>UK Code (June 2010) A.3.1 The chairman should on appointment meet the independence criteria set out in B.1.1 below. A chief executive should not go on to be chairman of the same company. If, exceptionally, a board decides that a chief executive should become chairman, the board should consult major shareholders in advance and should set out its reasons to shareholders at the time of the appointment and in the next Annual Report.</p>	N	<p>2019 ANNUAL REPORT (BOARD OF DIRECTORS)</p> <p>Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF</p>
E.4.3	Has the chairman been the company CEO in the last three years?	<p>ASX Code Recommendation 3.2 The chief executive officer should not go on to become chair of the same company. A former chief executive officer will not qualify as an “independent” director unless there has been a period of at least three years between ceasing employment with the company and serving on the board.</p>	N	<p>2019 ANNUAL REPORT (BOARD OF DIRECTORS)</p> <p>Note: Go to www.mapfre.com.ph click About Us →click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF</p>
E.4.4	Are the role and responsibilities of the chairman disclosed?	<p>ICGN: 2.5 Role of the Chair The chair has the crucial function of setting the right context in terms of board agenda, the provision of information to directors, and open boardroom discussions, to enable the directors to generate the effective board debate and discussion and to provide the constructive challenge which the company needs. The chair should work to create and maintain the culture of openness and constructive challenge which allows a diversity of views to be expressed...The chair should be available to shareholders for dialogue on key matters of the company’s governance and where shareholders have particular concerns.</p>	Y	<p>2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>ADDITIONAL REF: 2016 MAPFRE Subsidiary - Framework for Board of Directors (TRAINING AND UPDATING)</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
Skills and Competencies				

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.4.5	Does at least one non-executive director/commissioner have prior working experience in the major sector that the company is operating in?	<p>ICGN: 2.4.3 Independence Alongside appropriate skill, competence and experience, and the appropriate context to encourage effective behaviours, one of the principal features of a wellgoverned corporation is the exercise by its board of directors of independent judgement, meaning judgement in the best interests of the corporation, free of any external influence on any individual director, or the board as a whole. In order to provide this independent judgement, and to generate confidence that independent judgement is being applied, a board should include a strong presence of independent non-executive directors with appropriate competencies including key industry sector knowledge and experience. There should be at least a majority of independent directors on each board.</p>	Y	<p>2019 ANNUAL REPORT (BOARD OF DIRECTORS)</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click 2019 Corporate Governance → Refer to 2019 Annual General Meeting → to view REF</p>
E.4.6	Does the company disclose a board of directors/ commissioners diversity policy?	<p>ASX Code Recommendation 3.2 Companies should establish a policy concerning diversity and disclose the policy or a summary of that policy. The policy should include requirements for the board to establish measurable objectives for achieving gender diversity and for the board to assess annually both the objectives and progress in achieving them. Regulations and codes of corporate governance in many developed markets now incorporate board diversity as a consideration in board composition</p>	Y	<p>2015 DIVERSITY AND EQUAL OPPORTUNITIES POLICY</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
E.5 Board Performance				
Directors Development				
E.5.1	Does the company have orientation programmes for new directors/commissioners?	This item is in most codes of corporate governance.	Y	<p>2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.5.2	Does the company have a policy that encourages directors/commissioners to attend on-going or continuous professional education programmes?	<p>OECD PRINCIPLE VI (E) (3) Board members should be able to commit themselves effectively to their responsibilities. In order to improve board practices and the performance of its members, an increasing number of jurisdictions are now encouraging companies to engage in board training and voluntary self-evaluation that meets the needs of the individual company. This might include that board members acquire appropriate skills upon appointment, and thereafter remain abreast of relevant new laws, regulations, and changing commercial risks through in- house training and external courses.</p>	Y	<p>2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>ADDITIONAL REF: 2016 MAPFRE Subsidiary - Framework for Board of Directors (TRAINING AND UPDATING)</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
CEO/Executive Management Appointments and Performance				
E.5.3	Does the company disclose how the board of directors/commissioners plans for the succession of the CEO/Managing Director/President and key management?	<p>OECD PRINCIPLE VI (D) (3) Selecting, compensating, monitoring and, when necessary, replacing key executives and overseeing succession planning. In two tier board systems the supervisory board is also responsible for appointing the management board which will normally comprise most of the key executives.</p>	Y	<p>2015 DIRECTORS SELECTION POLICY</p> <p>ADDITIONAL REF: 2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
E.5.4	Does the board of directors/commissioners conduct an annual performance assessment of the CEO/Managing Director/President?	<p>OECD PRINCIPLE VI (D) (2). Monitoring the effectiveness of the company's governance practices and making changes as needed. Monitoring of governance by the board also includes continuous review of the internal structure of the company to ensure that there are clear lines of accountability for management throughout the organisation. In addition to requiring the monitoring and disclosure of corporate governance practices on a regular basis, a number of countries have moved to recommend or indeed mandate self-assessment by boards of their performance as well as performance reviews of individual board members and the CEO/Chairman.</p>	Y	<p>2015 DIRECTORS SELECTION POLICY</p> <p>ADDITIONAL REF: 2017 REVISED CODE OF GOOD CORPORATE GOVERNANCE</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
Board Appraisal				

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.5.5	Is an annual performance assessment conducted of the board of directors/ commissioners?	OECD PRINCIPLE VI (D) (2)	Y	2019 MAPFRE CIRCULAR - Annual Self-Evaluation of the Performance of the Board of Directors
E.5.6	Does the company disclose the process followed in conducting the board assessment?		Y	2019 - Evaluation Questionnaire 2019 - Evaluation Report 2019 Minutes of the Board Meeting (ANNUAL SELF-EVALUATION OF 2016 PERFORMANCE OF BOARD OF DIRECTORS)
E.5.7	Does the company disclose the criteria used in the board assessment?		Y	Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF
Director Appraisal				
E.5.8	Is an annual performance assessment conducted of individual director/ commissioner?	OECD PRINCIPLE VI (D) (2)	Y	2019 MAPFRE CIRCULAR - Annual Self-Evaluation of the Performance of the Board of Directors
E.5.9	Does the company disclose the process followed in conducting th director/commissioner assessment?		Y	2019 - Evaluation Questionnaire 2019 - Evaluation Report 2019 Minutes of the Board Meeting (ANNUAL SELF-EVALUATION OF 2016 PERFORMANCE OF BOARD OF DIRECTORS)
E.5.10	Does the company disclose the criteria used in the director/ commissioner assessment?		Y	Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF
Committee Appraisal				

Company Name **MAPFRE INSULAR INSURANCE CORPORATION**
Sector **INSURANCE**
Year End **December 31, 2019**

E.5.11	Is an annual performance assessment conducted of the board of directors/ commissioners committees?	<p>UK CODE (JUNE 2010) B.6 Evaluation: The board should undertake a formal and rigorous annual evaluation of its own performance and that of its committees and individual directors.</p>	Y	<p>2019 MAPFRE CIRCULAR - Annual Self-Evaluation of the Performance of the Board of Directors</p> <p>2019 - Evaluation Questionnaire 2019 - Evaluation Report</p> <p>2019 Minutes of the Board Meeting (ANNUAL SELF-EVALUATION OF 2016 PERFORMANCE OF BOARD OF DIRECTORS)</p> <p>Note: Go to www.mapfre.com.ph click About Us → click Corporate Governance → click Corporate Policies to view REF</p>
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